

# Reservation Guidelines

## **1 Payment**

A lump-sum payment by following credit cards is accepted.

- VISA
- Mastercard

## **2 Credit Card Security**

Encrypted communication of SSL(Security Socket Layer) is used on WATABE.COM.Your credit card and other personal information will be encrypted with SSL protocol and sent on the internet,and shall not be interpreted from outside.Also,please be assured that the credit card information that you entered on WATABE.COM shall not be retained by WATABE.COM

## **3 Schedule**

Step 1 Check and select the plan

Please choose a plan that best suits your preference from the wide range of Watabe Wedding plans.

Step 2 Choose preferred date and time

Please check availability and choose your preferred date and time,then click "Add to Cart"

Step 3 Make a reservation

Proceed to Checkout,enter your credit card and other information. Click "confirm" and your order is complete.

Step 4 Check the confirmation e-mail

You will receive your confirmation email.If you have any question,please reply to the email address shown on the confirmation email,or use WATABE.COM inquiry form.The local office of your selected area will contact you.Thank you in advance for your patience,as the reply may take time.

Step 5 Confirm the reservation and register your information

## WATABE.COM

Please enter required information(departure and arrival date,flight and hotel details,etc.)on "My Wedding" – Your Order History and Your Personal Information forms – before the designated due date.

### Step 6 Reminder email

You will receive a reminder email two weeks before your wedding date.If you have not completed the information forms as instructed in Step5,please fill in the forms as soon as possible.The information is essential for scheduling your wedding.

### Step 7 Confirm our schedule on "My Wedding"

After all the required information is registered,we will organize your schedule for after your arrival at destination.Please carefully check the details(your purchased wedding plan,your schedule

at the destination and precautions)and print out the confirmation letter to bring to your destination.You can view the final confirmation letter by clicking the "Confirmation Letter"button on the upper right side of "My Wedding"page.

### Step 8 Travel to your destination

### Step 9 Meeting with Watabe Wedding staff

Upon your arrival at the destination,you will have a meeting at Watabe Wedding Salon or other local office.

\*Please note:If there is no Watabe Wedding salon in your selected area,the meeting will take place at a different site.Please see the details on your confirmation letter.

### Step 10 Wedding